

Accountability Support: Moderator Guide

1

*"Hi NAME! How is your promise going?
Do you feel the promise was kept, broken or still in progress?"*

- Broken Kept In Progress

Based on their answer above, respond with the corresponding response below.

Broken Promise (Choose 1 question to ask)

2

Recognize that mistakes happen, appreciate their honesty and respect for accountability.

- If you could go back in time, what would you change or do differently ?
- Is this a promise that you want to make again? If so, should the promise be bigger, smaller or stay the same?
- What happened that caused this promise to be broken?

Kept Promise (Choose 1 question to ask)

Congratulate them on keeping their commitment – that's a big deal.

- What helped you keep this promise? (e.g. people, calendaring, motivators, checklist, etc.)
- What was or could be the positive impact of keeping this promise?
- Were there any barriers you faced that you overcame?

In-Progress Promise (Choose 1 question to ask)

Encourage them to continuing to work towards their promise.

- Remind us, why is this promise important to you?
- Do you need to make any changes in order for you to keep this promise?
- Does anyone in the group have any tips or words of encouragement that could help keep this promise?